



# Community Action Partnership

## CAP CARES Program



### Overview

The CAP CARES Program is a CSBG funded program to assist Riverside County families with emergency assistance to help cover unmet utility bills and technology needs.

### Program Eligibility

Income-qualification is based on 200% of the Federal poverty guidelines and the number of people in the household.

#### 2021 CSBG CARES Act Poverty Guidelines

*\*Assistance based on availability of funds\**

Size of Family Unit or Number in Household	Monthly Income	Annual Income
1	\$2,147	\$25,760
2	\$2,903	\$34,840
3	\$3,660	\$43,920
4	\$4,417	\$53,000
5	\$5,173	\$62,080
6	\$5,930	\$71,160
7	\$6,687	\$80,240
8	\$7,443	\$89,320
9+	Add \$4,480 for each person over 8	

### Participant Requirements

Reside in Riverside County

Be 18+ years old

Submit a form of identification (government issued ID, consular ID card, or passport)

Copy of current bills. (No older than 4 weeks).

### Application Process

1. Submit CAP Cares application, intake sheet, identification and a copy of the current utility bill(s) you are requesting assistance with. Eligible bills include water, trash, sewer, propane, internet.
2. Once your application has been reviewed and approved, an official award letter will be provided to confirm the payment. Communicate with company, to inform them that all program requirements under the CAP CARES Program have been met and a payment will be made on your behalf. Please note that the payment will be made directly to the company.
3. A Community Action staff representative may contact you, as a courtesy follow-up and wellbeing check of you and your family during COVID-19. Regular follow-ups may take place for the duration the recovery period through May 2022

Submit all documents via email to: [capcares@capriverside.org](mailto:capcares@capriverside.org). or in the mail to:

**Community Action Partnership**  
**ATTN: CAP CARES**  
**2038 Iowa Ave Ste. B-102 Riverside, CA 92507**



# Community Action Cares

## Intake Application



### Section 1 Applicant Information

Full Name: \_\_\_\_\_  
Last First M.I.

Address: \_\_\_\_\_  
Street Address Apartment/Unit #  
\_\_\_\_\_  
City State ZIP Code

Social Security #: \_\_\_\_\_ Date of Birth: \_\_\_\_\_ Phone: \_\_\_\_\_

Email: \_\_\_\_\_ How did you hear about CAP: \_\_\_\_\_

Which service/services would you require assistance for: Utilities: Technology: Other: \_\_\_\_\_

### Section 2 Household

Total number of persons living in household including applicant: \_\_\_\_\_

*\*Please include separate sheet for additional household members*

Full Name: \_\_\_\_\_  
Relationship to Client: \_\_\_\_\_ Age: \_\_\_\_\_

Full Name: \_\_\_\_\_  
Relationship to Client: \_\_\_\_\_ Age: \_\_\_\_\_

Full Name: \_\_\_\_\_  
Relationship to Client: \_\_\_\_\_ Age: \_\_\_\_\_

### Section 3 Applicant Signature

1. I hereby authorize the Community Action Partnership (CAP) to examine all employment, income, utility, and other records pertinent to my application for assistance.
2. I hereby authorize the release of information regarding my bills past and future, to CAP.
3. I certify under penalty of perjury that all information herein is true and correct to the best of my knowledge.
4. I agree to be contacted monthly to share information about the wellbeing of my family during COVID -19 and during the recovery period until May 2022.
5. I certify that the total household income for the above individual *does/does not* (circle one) exceed the established poverty guidelines indicated above.

Applicant Signature: \_\_\_\_\_ Date: \_\_\_\_\_ Witness Signature: \_\_\_\_\_

### Agency Approval

Approved: Yes No			
Amount: _____	Management Approval	Intake Staff Name (Print)	Date

Project Code Number: \_\_\_\_\_

# Customer Intake Form

CUSTOMER INFORMATION			
Last Name		First Name	Date of Birth
Phone ( )		Email	SSN
Address		City	Zip Code
GENDER	MARITAL STATUS		ETHNICITY
<input type="checkbox"/> Male <input type="checkbox"/> Female <input type="checkbox"/> Other	<input type="checkbox"/> Single <input type="checkbox"/> Married <input type="checkbox"/> Domestic Partner		<input type="checkbox"/> Separated <input type="checkbox"/> Divorced <input type="checkbox"/> Widowed
<input type="checkbox"/> Hispanic/Latino <input type="checkbox"/> Non-Hispanic/Latino			
INDICATE YOUR RACE (SELECT ONE)			
<input type="checkbox"/> American Indian/Alaskan Native <input type="checkbox"/> Asian <input type="checkbox"/> Black/African American	<input type="checkbox"/> Caucasian (White) <input type="checkbox"/> Hawaiian/Pacific Islander <input type="checkbox"/> Multi-Race		<input type="checkbox"/> Other <input type="checkbox"/> Unspecified
INDICATE YOUR EDUCATION (SELECT ONE)			
<input type="checkbox"/> 0-8 <sup>th</sup> Grade <input type="checkbox"/> 12+ Some Postsecondary <input type="checkbox"/> 2 Year Degree <input type="checkbox"/> 4 Year Degree	<input type="checkbox"/> 9-12 Education <input type="checkbox"/> GED <input type="checkbox"/> Graduate Degree		<input type="checkbox"/> High School Graduate <input type="checkbox"/> Unspecified <input type="checkbox"/> Vocational School
INDICATE YOUR HEALTH INSURANCE (SELECT ONE)			
<input type="checkbox"/> No Health Insurance <input type="checkbox"/> Direct Purchase <input type="checkbox"/> Employment Based	<input type="checkbox"/> Medi-Cal <input type="checkbox"/> Medicare <input type="checkbox"/> Military Health Care		<input type="checkbox"/> State Children's Health Insurance <input type="checkbox"/> State Insurance for Adults <input type="checkbox"/> Unknown
MILITARY STATUS (SELECT ONE)	DO YOU RECEIVE FOOD STAMPS?	ARE YOU DISABLED?	
<input type="checkbox"/> Active Military <input type="checkbox"/> Veteran <input type="checkbox"/> No Military	<input type="checkbox"/> Yes <input type="checkbox"/> No <input type="checkbox"/> Decline to Answer	<input type="checkbox"/> Yes <input type="checkbox"/> No <input type="checkbox"/> Decline to Answer	
FARMER (SELECT ONE)	WORK STATUS (SELECT ONE)		
<input type="checkbox"/> Farmer <input type="checkbox"/> Migrant <input type="checkbox"/> Migrant Seasonal <input type="checkbox"/> Not a Farmer	<input type="checkbox"/> Employed Full-Time <input type="checkbox"/> Employed Part-Time <input type="checkbox"/> Migrant Seasonal Farm Worker <input type="checkbox"/> Retired		<input type="checkbox"/> Unemployed (Long-Term) <input type="checkbox"/> Unemployed (Not in Workforce) <input type="checkbox"/> Unemployed Short Term >6mos <input type="checkbox"/> Unknown
DO YOU RECEIVE WIC? (SELECT ONE)	NON-CASH BENEFITS (SELECT ONE)		
<input type="checkbox"/> Yes <input type="checkbox"/> No <input type="checkbox"/> Unknown	<input type="checkbox"/> Affordable Care Act Subsidy <input type="checkbox"/> Childcare Voucher <input type="checkbox"/> Housing Choice Voucher <input type="checkbox"/> Public Housing <input type="checkbox"/> CalFresh/Food Stamps		<input type="checkbox"/> LIHEAP <input type="checkbox"/> None <input type="checkbox"/> Other <input type="checkbox"/> Permanent Supportive Housing <input type="checkbox"/> WIC
INDICATE YOUR MONTHLY INCOME AMOUNT AND SELECT INCOME SOURCE:			\$
<input type="checkbox"/> Employment <input type="checkbox"/> TANF <input type="checkbox"/> Public Assistance <input type="checkbox"/> Child Support <input type="checkbox"/> Self-Employment <input type="checkbox"/> Unemployment Insurance	<input type="checkbox"/> Pension <input type="checkbox"/> Alimony <input type="checkbox"/> Rental <input type="checkbox"/> EITC <input type="checkbox"/> Work Comp <input type="checkbox"/> Private Disability Insurance		<input type="checkbox"/> Social Security <input type="checkbox"/> Retirement Social Security <input type="checkbox"/> SSDI <input type="checkbox"/> SSI <input type="checkbox"/> VA Service - Disability <input type="checkbox"/> VA Non-Service - Disability
HOUSING STATUS (SELECT ONE)			
<input type="checkbox"/> Rent <input type="checkbox"/> Own <input type="checkbox"/> Own - Multi-Family	<input type="checkbox"/> Own - Mobile Home <input type="checkbox"/> Other <input type="checkbox"/> Homeless		<input type="checkbox"/> Runaway <input type="checkbox"/> Temp Stable <input type="checkbox"/> Temp Unstable

Please complete this side of the form for any additional members of your household.

Customer Information				Using the key below please answer the following questions							Using (Y) for Yes or (N) for No please answer the following					Income	
First Name	Last Name	Date of Birth	Male or Female	Marital Status	Relation to Applicant	Ethnicity	Race	Education	Health Insurance	Served in Military	Food Stamps	WIC	Disabled	Farmer	Income	Source of Income	
Marital Status	Relation to Applicant	Ethnicity	Race	Education	Health Insurance	Source of Income											
A. Single B. Married C. Domestic Partner D. Divorced E. Separated	A. Brother B. Child C. Father D. Foster Child E. Foster Parent F. Friend G. Grandchild H. Grandparent I. Mother J. Other K. Other Related L. Other Relative M. Sister N. Spouse O. Stepfather P. Stepmother	A. Hispanic or Latino B. Non-Hispanic or Non-Latino	A. American Indian or Alaskan Native B. Asian C. Black/African American D. Caucasian (White) E. Hawaiian/Pacific Islander F. Multi-Race G. Other	<i>If household member is over age of 18 indicate highest grade completed</i> A. 0-8th grade B. 9-12th grade C. High School Grad D. GED E. 12 + some secondary school F. 2 -year College graduate G. 4-year College graduate H. N/C Child under age of 18	<i>Please indicate your source of Health Insurance</i> A. No Health Insurance B. Direct Purchase C. Employment Based D. Medical E. Medicare F. Military Health Care G. State Children’s Health Insurance H. State Insurance for Adults I. Unknown	<i>Please indicate your source of income</i> A. Employment B. TANF C. Public Assistance D. Self-Employment E. Alimony F. Child Support G. Interest/Dividends H. Pension I. Rental J. Social Security K. SSDA L. SSI M. Veterans N. Work Comp											